

# RECOGNIZE AND RESPOND

GUARDIAN SEAL® TRAINING PROGRAM



Housekeeping finds a suspected underage person or multiple underage children in a room unattended—**this should trigger a call to police.**



Unregistered men may come into the hotel at various intervals and visit the same room, may leave the room at odd hours and go into another room, hang around outside the room, in hallways or in the lobby, appearing to deliberately waste time or keep watch on the area.



A young woman walks into the hotel looking for a room and appears nervous, scared, unsure or malnourished. She may have signs of physical abuse, suspicious marks, **tattoos of a rose or crown**, or is inappropriately dressed for her age or weather conditions.

A young woman or minor is constantly watched, demeaned or controlled by another person, doesn't make eye contact with others, and/or appears to be with someone much older **whom she calls her "boyfriend" or "daddy."**



All employees who observe suspicious activity should immediately **notify their supervisors** and explain to them what was observed. After notifying their supervisors, trained employees should complete an incident report prior to the completion of the shift in which the suspicious activity was observed. Decisions to call for local police assistance and the **National Child Sex Trafficking Tip Line (800) 843-5678** should be made by a supervisor or manager **unless an emergency requires an immediate 911 response.**

Multiple requests for towels and clean sheets. Smell of bodily fluid. Has **Do Not Disturb** sign out for extended time and refuses cleaning services. Extended stay with few personal items.



A young woman or minor is with someone **during school-hours or late at night.**



Housekeeping finds a large amount of cash, multiple computers and/or cell phones, condoms, sex paraphernalia, illegal drugs and/or alcohol.

For more information on the Guardian Seal® Training, contact



**GUARDIAN GROUP**

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# RECONOCE Y RESPONDE

GUARDIAN SEAL® PROGRAMA DE FORMACIÓN



Una mujer joven o menor de edad esta con alguien mayor durante **horario escolar o en la noche.**



Hombres no registrados entran al hotel y visitan el mismo cuarto, puede que salgan del cuarto a horas extrañas y entren a un cuarto distinto, están afuera del cuarto, en los pasillos o en el vestíbulo. Aparentando deliberadamente perder tiempo o vigilando.



Una mujer joven entra al hotel buscando un cuarto y parece nerviosa, asustada, insegura y malnutrida. Puede mostrar señales de abuso físico, moretones, **tatuajes de una rosa o una corona** o esta vestida inapropiadamente para su edad o para el clima.



Una mujer joven o menor de edad está siendo constantemente vigilada, degradada o controlada por otra persona, no ase contacto visual con otros y parece estar con alguien **mucho mayor al cual llama "novio" o "Papi".**

La camarera/o encuentra una grand suma de dinero en efectivo, múltiples computadoras y celulares, condones, parafernalia sexual, drogas ilegales y/o alcohol.



La camarera o encuentra a la menor de edad o varios menores en un cuarto solos — **llame a la policía local.**

Múltiples solicitudes de toallas y sábanas limpias. Olor a fluidos corporales. **Tiene el sello de no molestar por periodos extensivos** y reusa servicios de limpieza. Su estada es extensiva con pocas cosas personales.

Todo empleado que observe cualquier actividad sospechosa debe notificar a su supervisor inmediatamente y explicar to que ha observado. Después de notificar a su supervisor, empleados deben completar un reporte de incidente antes de que termine su horario de trabajo. La decisión de llamar a la policía local o a la **Línea Nacional de tráfico sexual de menores (800)843-5678** debe ser tomada por un supervisor o manager a no ser que sea **una emergencia llame inmediatamente al 911.**

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