WorkSource Oregon, your Business Partner

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Serving Clackamas, Multnomah, and Washington counties
A network of public and private partners working together to respond to workforce challenges through services to individuals and businesses resulting in job placement, retention, and advancement.

- No additional charge for accessing services
- Workforce Innovation and Opportunity Act (WIOA)
  - Higher Education Coordinating Commission (HECC) Title’s 1, 2
  - Oregon Employment Department Title 3
  - Department of Human Services Title 4 and Senior Community Service Program
- WSO Standards
  - Business Services
  - Exploratory Services
  - Career Services
  - Training Services
- One-Stop center
- Nationally referred to as the American Job Center network
# Oregon’s Public Workforce System

## Inputs
- Business & Worker Needs
- Labor Market Conditions & Predictions

## Exploratory Services
- Greeting
- Customized One-on-One
- Next Steps

## Career Services
- Assessment
- Career Planning
- Skills Validation
- Job Search
- Placement

## Training Services
- Adult Education and Literacy
- Talent Development
- Essential Workplace Skills
- Industry Recognized & Post-Secondary Credentials
- Work-Based Learning

## Business Services
- Recruitment
- Customized Training
- Current Worker Training
- Job Postings
- Incentives
- Rapid Response

## Outputs
- Skilled Oregonians
- Individual & Business Prosperity
- Jobs

## Customers received a value-added service, learned about available services and know their next steps.
- Customers received customized Career Services necessary to identify a career path and/or obtain employment.
- Customers received Training Services necessary to obtain the talents, skills, and credentials required to obtain, retain, or advance in employment.
- Customers provide positive feedback and return for services, and vacant positions are filled timely, with qualified employees referred from WSO centers.

## Measures
- Earnings
- Employment
- Credentials
- Retention
- Satisfaction

## Drivers
- Customer Focused
- Data Driven
- Aligned Services & Resources
- Shared Performance & Accountability
Our Services

**Business Services**
- Self Refer Options
  - Register in iMatchskills
  - Upload listing and match candidates
- Staff Assisted
  - Consult with Business Representative
  - Screen applicants
  - Refer top candidates

**Program Support**
- Work Opportunity Tax Credit (WOTC)
  - Federal tax credit for employers
  - Reduces federal income tax liability
- Training
  - On-the-Job Training/ wage subsidy, and work experience programs
  - Wrap around supports
- Workshare
  - Avoid layoffs

**Recruitments**
- Pre-Pandemic
  - On-site events
- Virtual Hiring Events
  - Zoom Platform
  - Meet and greet or full event
- LinkedIn
  - 7,200+ followers
  - Higher recruitments and outreach
- Drive Thru Hiring Events
  - Onsite or part of large event
- Consult
Considerations

**Talent**
- Expand recruiting options by accessing diverse populations
- Business Services connected to work ready population

**Consult**
- Share practices and challenges
- Receive expert insight including labor market information and recruiting tips

**Best Practice**
- VHE restaurant opening
- Accounts Payable for Hotel
We’re Here to Help

Contact your local WorkSource Center, details @ https://unemployment.oregon.gov/returntowork